



WARRANTY CERTIFICATE

CIROCO S.R.L., as manufacturer, warrants the heating equipment whose serial number and model is included in it, according to the following conditions:

- The warranty is extended for the term of 1 (one) year for the equipment in general and 5 (five) years in particular for the combustion chamber and heat exchanger made of stainless steel (CC, CN, AG and AGRO Series).
- The term is counted from the date of the factory packing slip, as long as the validity of this warranty has not expired.
- During the warranty period, CIROCO S.R.L. will only replace with new elements, those that in its opinion present manufacturing defects.
- These warranty terms are valid for any unit installed within the limits of the Argentine Republic. Outside the national territory the warranty is covered by the authorized distributor or the company that installs the unit.
- CIROCO S.R.L. warrants the operation of the heating equipment when it is installed under the conditions specified in the corresponding installation manual.
- CIROCO S.R.L. warrants the operation and quality of the equipment it provides, but does not warrant the installation or its maintenance as CIROCO S.R.L. is outside the user - installation company contractual relationship.
- Repair requests will be completed in our plant within 3 days (72 hours). The request must refer to the serial number of the equipment.
- If the home warranty service is requested, the customer must pay the staff transfer costs.
- If the failure of the equipment does not correspond to a problem within the warranty, the customer must pay the cost of service and spare parts.

VALIDITY OF THE WARRANTY

CIROCO S.R.L. does not warrant the equipment when in its opinion:

- The defects that are presented are caused by failures or errors in the conception and/or execution of the system of which it is part.
- The installations do not comply with the standards or specifications dictated for that purpose for each equipment.
- It has been repaired or modified by third parties not authorized by the company.
- It has been damaged by the application of inadequate voltage, short circuit, failure in the electrical installation, by accidents that partially or totally deteriorate the unit, by abuse, misuse, flooding, fire, force majeure or acts of God, etc.
- The identification plates have been damaged, altered or removed from the unit.
- The payment conditions are not carried out in the agreed terms.